

# Corporate Governance Report 2020

## Corporate governance report

## Chairman's introduction

As a leading global appliance company, Electrolux shapes living for the better by reinventing taste, care and wellbeing experiences to make life more enjoyable and sustainable for millions of people. Through the Group's different brands, we sell approximately 60 million products in approximately 120 markets every year. Our large installed base of approximately 400 million products globally gives us high aftermarket sales potential.



## Corporate Governance Report

This Corporate Governance Report provides details of the overall governance structure of Electrolux, the interactions between the formal corporate bodies, internal policies and procedures as well as relevant control functions and reporting, which ensures a robust global governance framework and strong corporate culture.

## Board's focus areas during the year

The year marked a milestone in Electrolux history with the distribution of Electrolux Professional AB in March 2020, which was an important step in reshaping Electrolux into a focused consumer centric company well positioned to meet the current market and drive product innovation in order to further deliver on our profitable growth strategy.

The coronavirus pandemic has imposed unprecedented challenges. However, the company has successfully mitigated these challenges by e.g. effective cost savings and reprioritizing capital expenditures. Both long-term and short-term actions have been guided by Electrolux strategy to become a sharp, consumer centric business enhancing consumer experiences. The long-term strategy has enabled the company to capture the change in consumer behavior induced by the pandemic such as the increased focus on digitalization and the growing online and e-commerce trend.

Electrolux continued to execute on the re-engineering program during the year with extensive investments in automated and

modularized manufacturing in Brazil and North America to further strengthen cost competitiveness and drive profitable growth.

Although a significant part of the first half year 2020 was extremely challenging with an initial focus on securing access to liquidity if the markets would not recover quickly the overall outcome for the full year showed increased earnings and margins with a very strong cash flow. I am pleased that a dividend payment could be made during the year and can also report that Electrolux in 2020, as one of the first companies listed on Nasdaq Stockholm, implemented a long-term incentive program for senior executives which includes a sustainability target.

The pandemic has also affected the Board's work, not allowing travel or physical meetings. However, by adapting the ways of working by, for example, the use of digital tools, the Board's work has progressed well and the annual Board evaluation supports this picture.

I would like to take this opportunity to thank my fellow Board members for good cooperation, constructive contributions and engaged work. I would also like to thank Electrolux employees for their exceptional work efforts during an exceptionally challenging year.

Staffan Bohman Chairman of the Board

## Governance in Electrolux

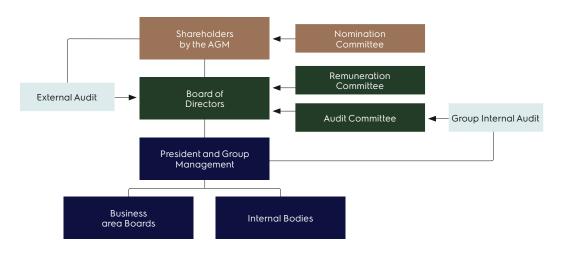
Electrolux aims at implementing strict norms and efficient governance processes to ensure that all operations create long-term value for shareholders and other stakeholders. This involves the maintenance of an efficient organizational structure, systems for internal control and risk management and transparent internal and external reporting.

The Electrolux Group comprises approximately 130 companies with sales in approximately 120 markets. The parent company of the Group is AB Electrolux, a public Swedish limited liability company. The company's shares are listed on Nasdaq Stockholm.

The governance of Electrolux is based on the Swedish Companies Act, Nasdag Stockholm's Nordic Main Market Rulebook for issuers of Shares ("Rulebook for Issuers") and the Swedish Code of Corporate Governance (the "Code"), as well as other relevant Swedish and foreign laws and regulations. The Code is published on the website of the Swedish Corporate Governance Board, which administrates the Code: www.corporategovernanceboard.se

This corporate governance report has been drawn up as a part of Electrolux application of the Code. Regarding deviations from the Code in 2020 see "Deviations from the Code" on page 111. There has been no infringement by Electrolux of applicable stock exchange rules and no breach of good practice on the securities market reported by the disciplinary committee of Nasdaq Stockholm or the Swedish Securities Council in 2020. Below is Electrolux formal governance structure.

## GOVERNANCE STRUCTURE



Major external regulations

- Swedish Companies Act.
- Rulebook for issuers
- Swedish Code of Corporate Governance.

## Major internal regulations

- Articles of Association. • Board of Directors' working procedures.
- Policies for information, finance, credit, accounting manual, etc. Processes for internal control and risk management
- Code of Conduct, Anti-Corruption Policy and Workplace Policy.

Electrolux is a leading global appliance company that has shaped living for the better for more than 100 years. We reinvent taste, care and wellbeing experiences for millions of people around the world, always striving to be at the forefront of sustainability in society through our solutions and operations. Under our brands, including Electrolux, AEG and Frigidaire, we sell approximately 60 million household products in approximately 120 markets every year. In 2020, Electrolux had sales of SEK 116bn and employed 48,000 people around the world. For more information go to www.electroluxgroup.com

AB Electrolux (publ) is registered under number 556009-4178 with the Swedish Companies Registration Office. The registered office of the Board of Directors is in Stockholm, Sweden. The address of the Group headquarters is St Göransgatan 143, SE-105 45 Stockholm, Sweden.

## Highlights 2020

- Re-election of Staffan Bohman as Chairman of the Board.
- Election of two new Board members, Henrik Henriksson and Karin Overbeck.
- Distribution of Electrolux Professional AB to the shareholders of Electrolux.
- Performance-based, long-term incentive program for senior management with a new sustainability target.

## Shares and shareholders

The Electrolux share is listed on Nasdaq Stockholm. At yearend 2020, Electrolux had approximately 59,400 shareholders according to Monitor by Modular Finance AB. Of the total share capital, 60% was owned by Swedish institutions and mutual funds, 33% by foreign investors and 7% by Swedish private investors, see below. Investor AB is the largest shareholder, holding 16.4% of the share capital and 28.4% of the voting rights. The ten largest shareholders accounted for 48.3% of the share capital and 57.6% of the voting rights in the company.

## Voting rights

The share capital of AB Electrolux consists of Class A shares and Class B shares. One A share entitles the holder to one vote and one B share to one-tenth of a vote. Both A shares and B shares entitle the holders to the same proportion of assets and earnings and carry equal rights in terms of dividends. Owners of A shares can request to convert their A shares into B shares. Conversion reduces the total number of votes in the company. As of December 31, 2020, the total number of registered shares in the company amounted to 308,920,308 shares, of which 8,192,539 were Class A shares and 300,727,769 were Class B shares. The total number of votes in the company was 38,265,316. Class B shares represented 78.6% of the voting rights and 97.3% of the share capital.

## Dividend policy

Electrolux target is for the dividend to correspond to at least 30% of the income for the period. For a number of years, the dividend level has been considerably higher than 30%

Ahead of the Annual General Meeting (AGM) in March 2020 the Board withdrew the dividend proposal for the financial year 2019 due to the uncertain situation with the coronavirus pandemic. However, in September 2020 the situation had improved significantly and the Board announced its proposal to reinstate a dividend for the finacial year 2019 of SEK 7.00 per share which was resolved upon by an Extraordinary General Meeting (EGM) in November, 2020.

General Meetings of shareholders The decision-making rights of shareholders in Electrolux are exercised at shareholders' meetings. The AGM of AB Electrolux is held in

Stockholm, Sweden, during the first half of the year. Extraordinary General Meetings may be held at the discretion of the Board or, if requested, by the auditors or by shareholders owning at least 10% of all shares in the company.

Participation in decision-making requires the shareholder's presence at the meeting, either personally or by proxy. In addition, the shareholder must be registered in the share register by a stipulated date prior to the meeting and must provide notice of participation in the manner prescribed. Additional requirements for participation apply to shareholders with holdings in the form of American Depositary Receipts (ADR) or similar certificates. Holders of such certificates are advised to contact the ADR depositary bank, the fund manager or the issuer of the certificates in good time before the meeting in order to obtain additional information.

Individual shareholders requesting that a specific issue be included in the agenda of a shareholders' meeting can normally request the Electrolux Board to do so. The last date for making such a request for the respective meeting will be published on the Group's website.

Decisions at the meeting are usually taken on the basis of a simple majority. However, as regards certain issues, the Swedish Companies Act stipulates that proposals must be approved by shareholders representing a larger number of the votes cast and the shares represented at the meeting.

## Annual General Meeting 2020

The 2020 AGM was held at the Stockholm Waterfront Congress Centre in Stockholm, Sweden, on March 31, 2020. 693 shareholders representing a total of 50.6% of the share capital and 63.3% of the votes were represented at the AGM. In order to limit the risk for further spreading of the coronavirus a number of actions were taken to minimize the risk for those who were presesent at the AGM and also to limit the number of participants physically present. For example the entire AGM was broadcasted live via the Group's website

www.electroluxgroup.com/corporate-governance.

#### ATTENDANCE 75 1.200 % of share capital 60 1 000 800 45 600 30 15 400

0

16 17 18 19 20

ATTENDANCE AT AGMS 2016-2020

% of votes Shareholders

693 shareholders representing a total of 50.6% of the share capital and 63.3% of the votes were present at the 2020 AGM.

200

Swedish institutions and mutual funds, 60% Foreign investors, 33% Swedish private investors, 7%

Source: Monitor by Modular Finance AB. Compiled and processed data from various sources, including Euroclear, Morningstar and the Swedish Financial Supervisory Authority (Finansinspektionen) as per December 31, 2020.

The foreign ownership was 33% at year-end 2020 and 33% at year-end 2019 The totag from the ship was 53% at year-end 2020 the 35% at year-end 2019. Foreign investors are not always recorded in the share register. Foreign banks and other custodians may be registered for one or several customers' shares, and the actual owners are then usually not displayed in the register. For additional information regarding the ownership structure, see above. The information on ownership structure is updated quarterly on the Group's website: www.deterburger.up.com/corporate agricement and the additional information or ownership structure is updated quarterly on the Group's website:

www.electroluxgroup.com/corporate-governance

**OWNERSHIP STRUCTURE** 

## Decisions at the Annual General Meeting 2020 included:

- Re-election of the Board members Staffan Bohman, Petra Hedengran, Ulla Litzén, Fredrik Persson, David Porter, Jonas Samuelson and Kai Wärn. Hasse Johansson and Ulrika Saxon declined re-election.
- Election of Henrik Henriksson and Karin Overbeck as new Board members.
- Re-election of Staffan Bohman as Chairman of the Board
- Re-election of Deloitte AB as auditors
- Remuneration to the Board members.
- Approval of remuneration guidelines for Electrolux Group Management.
- Authorization to acquire own shares and to transfer own shares on account of company acquisitions and to cover costs that may arise as a result of the share program for 2018.

The meeting was held in Swedish, with simultaneous interpretation into English. Due to the situation with the coronavirus pandemic only a limited number of Board members were present together with the Group's auditor.

## Extraordinary General Meeting February 2020

An EGM of AB Electrolux was held on Friday, February 21, 2020, at AB Electrolux headquarter, S:t Göransgatan 143, Stockholm, Sweden. The EGM resolved to distribute all shares in Electrolux Professional AB to the shareholders of AB Electrolux

## Extraordinary General Meeting November 2020

An EGM of AB Electrolux was held on Tuesday, November 3, 2020. The EGM was carried out by means of postal voting only without the possibility to participate physically. The meeting resolved on a dividend for the fiancial year 2019 of SEK 7.00 per share and on the implementation of a performance based longterm share program for 2020 which included a new sustainability target. The EGM also resolved on amendements to the articles of association.

## Annual General Meeting 2021

The next AGM of AB Electrolux will be held on Thursday, March 25, 2021. Due to the coronavirus pandemic, the Board of Directors has decided that the AGM should be conducted without the physical presence of shareholders, representatives or third parties and that the shareholders before the meeting should be able to exercise their voting rights only by voting in advance, so-called postal voting. However, the shareholders will be able to ask questions in writing ahead of the meeting.

For additional information on the next AGM and how to register attendance, see page 123.

## Nomination Committee

The AGM resolves upon the nomination process for the Board of Directors and the auditors. The AGM 2011 adopted an instruction for the Nomina-

tion Committee which applies until further notice. The instruction involves a process for the appointment of a Nomination Committee comprised of six members. The members should be one representative of each of the four largest shareholders, in terms of voting rights that wish to participate in the Committee, together with the Chairman of the Electrolux Board and one additional Board member.

The composition of the Nomination Committee shall be based on shareholder statistics from Euroclear Sweden AB as of the last banking day in August in the year prior to the AGM and on other reliable shareholder information which is provided to the company at such time. The names of the shareholders and their representatives shall be announced as soon as they have been appointed. If the shareholder structure changes during the nomination process, the composition of the Nomination Committee may be adjusted accordingly.

The Nomination Committee is assisted in preparing proposals for auditors by the company's Audit Committee and the Nomination Committee's proposal is to include the Audit Committee's recommendation on the election of auditors

The Nomination Committee's proposals are publicly announced no later than on the date of notification of the AGM. Shareholders may submit proposals for nominees to the Nomination Committee.

## Nomination Committee for the AGM 2020

The Nomination Committee for the AGM 2020 was comprised of six members. Johan Forssell of Investor AB led the Nomination Committee's work

For the proposal for the AGM 2020, the Nomination Committee made an assessment of the composition and size of the current Board as well as the Electrolux Group's operations. Areas of particular interest were Electrolux strategies and goals and the demands on the Board that are expected from the Group's positioning for the future. The Nomination Committee applied rule 4.1 of the Code as diversity policy in its nomination work. The Nomination Committee considered that a breadth and variety as regards age, nationality, educational background, gender, experience, competence and term of office is represented among the Board members.

The Nomination Committee proposed re-election of all Board members except Hasse Johansson and Ulrika Saxon who had declined re-election. The Nomination Committee also proposed Henrik Henriksson and Karin Overbeck as new Board members and re-election of Staffan Bohman as Chairman of the Board. After the election at the AGM 2020, three out of eight Board members elected at the shareholders' meeting are women (in this calculation, the President has not been included in the total number of Board members).

The Nomination Committee also proposed, in accordance with the recommendation by the Audit Committee, re-election

## The AGM resolves upon:

- The adoption of the Annual Report.
- Dividend.
- Election of Board members and, if applicable, auditors.
- Remuneration to Board members and auditors.
- Guidelines for remuneration to Group Management.
- Remuneration Report
- Other important matters

## The Nomination Committee's tasks include preparing a proposal for the next AGM regarding:

- Chairman of the AGM
- Board members
- Chairman of the Board.
- Remuneration to Board members. Remuneration for committee work
- Amendments of instructions for the Nomination Committee,
- if deemed necessary. • Auditors and auditors' fees, when these matters are to be decided by the following AGM.

of Deloitte AB as the company's auditors for the period until the end of the AGM 2021.

A report regarding the work of the Nomination Committee was included in the Nomination Committee's explanatory statement that was published before the AGM 2020. Further information regarding the Nomination Committee and its work can be found on the Group's website:

www.electroluxgroup.com/corporate-governance

## Nomination Committee for the AGM 2021

The Nomination Committee for the AGM 2021 is based on the ownership structure as of August 31, 2020, and was announced in a press release on September 22, 2020.

The Nomination Committee's members are:

- Johan Forssell, Investor AB, Chairman
- Carina Silberg, Alecta
- Marianne Nilsson, Swedbank Robur Funds
- Tomas Risbecker, AMF Försäkring och Fonder
- Staffan Bohman, Chairman of Electrolux
- Fredrik Persson, Board member of Electrolux

Board of Directors

## The Board of Directors

The Board of Directors has the overall responsibility for Electrolux organization and administration.

## Composition of the Board

The Electrolux Board is comprised of nine members without deputies, who are elected by the AGM, and three members with deputies, who are appointed by the Swedish employee organizations in accordance with Swedish labor law.

The AGM elects the Chairman of the Board. Directly after the AGM, the Board holds a meeting for formal constitution at which the members of the committees of the Board are elected, among other things. The Chairman of the Board of Electrolux is Staffan Bohman.

All current members of the Board elected by the AGM, except for the President, are non-executive members. Two of the nine Board members, who are elected by the AGM, are not Swedish citizens.

For additional information regarding the Board of Directors, see pages 112–113. The information is updated regularly at the Group's website: www.electroluxgroup.com

### Independence

The Board is considered to be in compliance with the Swedish Companies Act's and the Code's requirements for independence. The assessment of each Board member's independence is presented in the table on page 113.

All Directors except for Petra Hedengran and Jonas Samuelson have been considered independent. Petra Hedengran has been considered independent in relation to the company and the administration of the company, but not in relation to major shareholders of Electrolux. Jonas Samuelson has been considered independent in relation to major shareholders of

## The Board deals with and decides on Group-related issues such as:

- Main goals.
- Strategic orientation.
  Essential issues related to financing, investments, acquisitions and divestments.
- Follow-up and control of operations, communication and organization, including evaluation of the Group's operational and sustainability management.
- Appointment of and, if necessary, dismissal of the President
- Overall responsibility for establishing an effective system of internal control and risk management as well as a satisfactory process for monitoring the company's compliance with relevant laws and other regulations as well as internal policies.

Electrolux but not, in his capacity as President and CEO, in relation to the company and the administration of the company.

Jonas Samuelson has no major shareholdings, nor is he a part-owner in companies having significant business relations with Electrolux. Jonas Samuelson is the only member of Group Management with a seat on the Board.

## The Board's tasks

One of the main tasks of the Board is to manage the Group's operations in such a manner as to assure the owners that their interests in terms of a long-term profitable growth and value creation are being met in the best possible manner. The Board's work is governed by rules and regulations including the Swedish Companies Act, the Articles of Association, the Code and the working procedures established by the Board. The Articles of Association of Electrolux are available on the Group's website: www.electroluxgroup.com/corporate-governance

Working procedures and Board meetings

The Board determines its working procedures each year and reviews these procedures as required. The working procedures describe the Chairman's specific role and tasks, as well as the responsibilities delegated to the committees appointed by the Board.

In accordance with the procedures and the Code, the Chairman shall among other things:

- Organize and distribute the Board's work.
- Ensure that the Board discharges its duties and has relevant knowledge of the company.
- Secure the efficient functioning of the Board.
- Ensure that the Board's decisions are implemented efficiently.
- Ensure that the Board evaluates its work annually.

The working procedures for the Board also include detailed instructions to the President and other corporate functions regarding issues requiring the Board's approval. Among other things, these instructions specify the maximum amounts that various decision-making functions within the Group are authorized to approve as regards credit limits, capital expenditure and other expenditure.

The working procedures stipulate that the meeting for the formal constitution of the Board shall be held directly after the AGM. Decisions at this statutory meeting include the election of members of the committees of the Board and authorization to sign on behalf of the company. In addition to the statutory Board meeting, the Board normally holds seven other ordinary meetings during the year. Four of these meetings are to be held in conjunction with the publication of the Group's full-year report and interim reports. One or two meetings are to be held in connection with visits to Group operations. Additional meetings, including telephone conferences, are held when necessary.

## Remuneration to the Board of Directors 2018–2020 (applicable as from the respective AGM)

SEK	2020	2019	2018
Chairman of the Board	2,200,000	2,200,000	2,150,000
Board member	640,000	640,000	600,000
Chairman of the Audit Committee	280,000	280,000	260,000
Member of the Audit Committee	160,000	160,000	140,000
Chairman of the Remuneration Committee	150,000	150,000	125,000
Member of the Remuneration Committee	100,000	100,000	75,000

## Key focus areas for the Board during 2020

- Effects and impacts of the coronavirus pandemic.
  Adapting Electrolux strategy and business model to global industry drivers such as increased consumer power, digitalization, sustainability, consolidation, and a growing middle class.
- Dividend payment for the financial year 2019.
- Continued focus on the new organizational structure focusing on consumer experiences.
- The listing and distribution of Electrolux Professional AB.
  Continued focus on the re-engineering program with
- investments in Brazil and North America.Global streamlining measures to improve efficiency and
- sharpen the consumer experience organization.

## The Board's work in 2020

During the year, the Board held twelve meetings. The attendance of each Board member at these meetings is shown in the table on page 113.

All Board meetings during the year followed an agenda, which, together with the documentation for each item on the agenda, was sent to Board members in advance of the meetings. Electrolux General Counsel serves as secretary at the Board meetings.

Each scheduled Board meeting includes a review of the Group's results and financial position, as well as the outlook for the forthcoming quarters, as presented by the President. The meetings also deal with investments and the establishment of new operations, as well as acquisitions and divestments. The Board decides on all investments exceeding SEK 100m and receives reports on all investments exceeding SEK 25m.

Normally, the head of a business area also reviews a current strategic issue at the meeting. For an overview of how the Board's work is spread over the year, see the table on pages 106–107.

## Ensuring quality in financial reporting

The working procedures determined annually by the Board include detailed instructions on the type of financial reports and similar information which are to be submitted to the Board. In addition to the full-year report, interim reports and the annual report, the Board reviews and evaluates comprehensive financial information regarding the Group as a whole and the entities within the Group.

The Board also reviews, primarily through the Board's Audit Committee, the most important accounting principles applied by the Group in financial reporting, as well as major changes in these principles. The tasks of the Audit Committee also include reviewing reports regarding internal control and financial reporting processes, as well as internal audit reports submitted by the Group's internal audit function, Group Internal Audit.

The Group's external auditors report to the Board as necessary, but at least once a year. A minimum of one such meeting is held without the presence of the President or any other member of Group Management. The external auditors also attend the meetings of the Audit Committee.

The Audit Committee reports to the Board after each of its meetings. Minutes are taken at all meetings and are made available to all Board members and to the auditors.

## Board work evaluation

The Board evaluates its work annually with regard to working procedures and the working climate, as well as regards the focus of the Board work. This evaluation also focuses on access to and requirements of special competence in the Board. The evaluation is a tool for the development of the Board work and also serves as input for the Nomination Committee's work. The evaluation of the Board is each year initiated and lead by the Chairman of the Board. The evaluation of the Chairman is led by one of the other members of the Board. Evaluation tools include questionnaires and discussions.

In 2020, Board members responded to written questionnaires. As part of the evaluation process, the Chairman also had individual discussions with Board members. The evaluations were discussed at a Board meeting.

The result of the evaluations was presented for the Nomination Committee.

## Fees to Board members

Fees to Board members is determined by the AGM and distributed to the Board members who are not employed by Electrolux. The fees to the Chairman and the Board members remained unchanged during 2020, see page 105.

The Nomination Committee has recommended that Board members appointed by the AGM acquire Electrolux shares and that these are maintained as long as they are part of the Board. A shareholding of a Board member should after five years correspond to the value of one gross annual fee.

Board members who are not employed by Electrolux are not invited to participate in the Group's long-term incentive programs for senior managers and key employees.

For additional information on remuneration to Board members, see Note 27.



Each scheduled Board meeting included a review of the Group's results and financial position, as well as the outlook for the forthcoming quarters.

## Committees of the Board

Remuneration The Board has established a Remunera-Committee tion Committee and an Audit Committee. Audit Committee The major tasks of these committees are

preparatory and advisory, but the Board may delegate decision-making powers on specific issues to the committees. The issues considered at committee meetings shall be recorded in minutes of the meetings and reported at the following Board meeting. The members and Chairmen of the committees are appointed at the statutory Board meeting following election of Board members.

The Board has also determined that issues may be referred to ad hoc committees dealing with specific matters.

## **Remuneration Committee**

One of the Remuneration Committee's primary tasks is to propose guidelines for the remuneration to the members of Group Management. The Committee also proposes changes in remuneration to the President, for resolution by the Board, and reviews and resolves on changes in remuneration to other members of Group Management on proposal by the President. The Remuneration Committee shall also review the Board's report on remuneration pursuant to Chapter 8, Section 53 a of the Swedish Companies Act ("Remuneration Report")

The Committee has consisted of the following three Board members: Petra Hedengran (Chairman), Staffan Bohman and Kai Wärn. At least two meetings are convened annually. Additional meetings are held as needed.

In 2020, the Remuneration Committee held five meetings. The attendance of each Board member at these meetings is shown in the table on page 113. Significant issues addressed include resolution on remuneration to new members of Group Management, review and resolution on changes in the remuneration to members of Group Management, follow-up and evaluation of previously approved long-term incentive programs and remuneration guidelines for Group Management, review of the Remuneration Report for 2020 and review and preparation of long-term incentive program and for 2021. The Head of Human Resources and Communication participated in the meetings and was responsible for meeting preparations.

## Audit Committee

The main task of the Audit Committee is to oversee the processes of Electrolux financial reporting and internal control in order to secure the quality of the Group's external reporting. The Audit Committee is also tasked with supporting the Nomination Committee with proposals when electing external auditors.

The Audit Committee has consisted of the following four Board members: Ulla Litzén (Chairman), Staffan Bohman, Petra Hedengran and Fredrik Persson. The external auditors report to the Committee at each ordinary meeting. At least three meetings are held annually. Additional meetings are held as needed.

In 2020, the Audit Committee held eight meetings. The attendance of each Board member at these meetings is shown in the table on page 113. Electrolux managers have also had regular contacts with the Committee Chairman between meetings regarding specific issues. The Group's Chief Financial Officer and from time to time other senior management members have participated in the Audit Committee meetings.

### The Remuneration Committee's tasks include for example: To prepare and evaluate remuneration guidelines for Group

- Management • To prepare and evaluate targets and principles for variable
- compensation.
- To prepare terms for pensions, notices of termination and severance pay as well as other benefits for Group Management. • To prepare and evaluate Electrolux long-term incentive programs.
- To review the Remuneration Report

## The Audit Committee's tasks include for example:

- To review the financial reporting.
  To monitor the effectiveness of the internal control, including risk management, concerning the financial reporting.
- To follow up the activities of the Group Internal Audit as regards to organization, recruiting, budgets, plans, results and audit reports.
- To review and approve certain credit limits.
  To keep informed of the external audit and the quality control performed by the Supervisory Board of Public Accountants and to evaluate the work of the external auditors.
- To inform the Board of the outcome of the external audit and explain how the audit contributed to the reliability of the financial reporting as well as the role of the Committee in this process
- To review, and when appropriate, preapprove the external auditors' engagements in other tasks than audit services.
- To evaluate the objectivity and independence of the external auditors.
- To support the Nomination Committee with proposals when electing external auditors





External auditors The AGM in 2020 re-elected Deloitte AB

(Deloitte) as the Group's external auditors for one year, until the AGM in 2021. The Nomination Committee's proposal for re-election was based on the recommendation by the Audit Committee. Authorized Public Accountant Jan Berntsson is the auditor in charge of Electrolux.

Deloitte provides an audit opinion regarding AB Electrolux, the financial statements of the majority of its subsidiaries, the consolidated financial statements for the Electrolux Group and the administration of AB Electrolux. The auditors also conduct a review of the report for the second quarter.

The audit is conducted in accordance with the Swedish Companies Act, International Standards on Auditing (ISA) and generally accepted auditing standards in Sweden.

Audits of local statutory financial statements for legal entities outside of Sweden are performed as required by law or applicable regulations in the respective countries, including issuance of audit opinions for the various legal entities.

63	/.7	
63	1.7	
	47	42
2	10	1
4	1	1
0	1	1
69	59	45
_	_	4
0	-	-
69	59	49
	2 4 0 69 - 0 69	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$

<sup>1)</sup> PricewaterhouseCoopers (PwC) was the Group's auditors until the 2018 Annual General Meeting

For details regarding fees paid to the auditors and their non-audit assignments in the Group, see Note 28

## Group Internal Audit

Internal Audit

## The internal audit function is responsible

for independent, objective assurance, in order to systematically evaluate and propose improvements for more effective governance, internal control and risk management processes.

The process of internal control and risk management has been developed to provide reasonable assurance that the Group's goals are met in terms of efficient operations, compliance with relevant laws and regulations and reliable financial reporting

Internal audit assignments are conducted according to a risk based plan developed annually and approved by the Audit Committee. The audit plan is derived from an independent risk assessment conducted by Group Internal Audit to identify and evaluate risks associated with the execution of the company strategy, operations, and processes. The plan is designed to address the most significant risks identified within the Group and its business areas. The audits are executed using a methodology for evaluating the design and effectiveness of internal controls to ensure that risks are adequately addressed and processes are operated efficiently

Opportunities for improving the efficiency in the governance and internal control and risk management processes identified in the internal audits are reported to responsible business area management for action. A summary of audit results is provided to the Audit Board and the Audit Committee, as is the status of management's implementation of agreed actions to address findings identified in the audits.

For additional information on internal control, see pages 116–117. For additional information on risk management, see Note 1, Note 2 and Note 18.

## Company Management of Electrolux

## Electrolux - a global leader with a purpose to shape living for the better

Electrolux has a strategic framework that connects a consumer experience focused

business model with a clear company purpose - Shape living for the better. To achieve the purpose and drive profitable growth, Electrolux uses a business model which focuses on creating outstanding consumer experiences. By creating desirable solutions and great experiences that enrich peoples' daily lives and the health of the planet, Electrolux wants to be a driving force in defining enjoyable and sustainable living. Focus is to invest in innovations that are most relevant for creating the outstanding consumer experience to make great tasting food, the best care for clothes and to increase wellbeing in the home.

Targeted growth and optimization of the product portfolio to the most profitable product categories and products with distinct consumer benefits, will strengthen the presence of Electrolux in the product categories and channels where the Group is most competitive. This is supported by a strong foundation of Operational Excellence and Talent, Teamship and Continuous Improvement, as well as three important transformational drivers; Emerging markets acceleration, Digital transformation and Sustainable development. Electrolux objective is to grow with consistent profitability, see the financial targets on page 109.

## A sustainable business

Sustainability leadership is crucial to realizing the Electrolux strategy for long-term profitable growth. In 2020, Electrolux most resource-efficient products represented 26% of products sold and 36% of gross profit.

The company takes a consistent approach to sustainability in the countries where Electrolux operates. Understanding and engaging in challenges such as climate change, creating ethical and safe workplaces, and adopting a responsible approach to sourcing and restructuring are important for realizing the business strategy.

Electrolux has a Code of Conduct, which sets out the framework of how Electrolux shall conduct its operations in ethical and sustainable ways. The Code of Conduct, which has been approved by the Board, serves as an introduction to the Group Policies, and its purpose is to increase the clarity on what the company's principles mean for the employees. There is regular training and communication of the Code and Group Policies, and in 2020 online trainings in the Anti-corruption Policy and the Workplace Policy were rolled out to office based employees. At year end the completion rates were 79% and 66% for the Anti-corruption and Workplace trainings respectively.

The Ethics Program encompasses a global whistleblowing system - Ethics Helpline - through which employees can report suspected misconduct in local languages. Reports may be submitted anonymously if legally permitted. The largest categories of reports in 2020 related to workplace conduct, verbal abuse and other types of disrespectful behavior.



In line with the UN Guiding Principles on Business and Human Rights, Electrolux conducts human rights risk assessments at both global and local levels since 2016. The methodology for the assessments focuses on identifying the risk of harming people, as a direct or indirect result of Electrolux operations, and includes corruption risks as well as opportunities to increase local positive impacts. In 2020 a local impact assessment was conducted of the manufacturing operations in Romania.

The Group's sustainability performance strengthens relations with investors and Electrolux is recognized as a leader in the household durables industry. In 2020, Electrolux was included in the Dow Jones Sustainability Index (DJSI) World and Europe indexes and thereby ranks among the top 10% of the world's 2,500 largest companies for social and environmental performance.

Read more about Electrolux sustainability work: www.electroluxgroup.com/sustainability

## Electrolux as a tax payer

One important aspect of Electrolux company purpose – Shape living for the better – is to act as a good corporate citizen and taxpayer wherever Electrolux operates.

Electrolux plays an important role in contributing to public finances in all jurisdictions where the Group operates. The Group has approximately 48,000 employees with sales in more than 120 markets.

Of Electrolux Group total tax contribution, as defined in the below chart, corporate tax represented approximately 13% in 2020. Corporate income taxes are only a portion of the Group's total contribution to public finances in Electrolux markets. In addition to corporate income taxes, Electrolux pays indirect taxes, customs duties, property taxes, employee related taxes, environmental charges and a number of other direct or indirect contributions to governments. The total contribution to public finances for 2020 amounted to approximately SEK 8.3bn whereof approximately half related to emerging markets.

Electrolux most transparent contribution to public finances around the world is corporate income taxes, see Note 10. Corporate income taxes amounted to SEK 1.1bn in 2020, representing a global effective tax rate of the Group of 21.7%. For more information on Electrolux tax policy, see:

## www.electroluxgroup.com

## **Risk management**

Active risk management is essential for Electrolux to drive successful operations. The Group is impacted by various types of risks.

The Group's risk management approach follows a decentralized structure, where all business areas are responsible for their risk management. However, the Board of Directors is ultimately responsible for Electrolux risk management. In addition to the business areas, the Group has established internal bodies that manage risk exposures on a regular basis. Examples of internal bodies are the Enterprise Risk Management (ERM) Board, the Ethics & Human Rights Steering Group, the Audit Board and the Tax Board.

## Insurance and loss prevention

Electrolux transfers part of its risks via tailored insurance programs. Insurable risks are continuously evaluated and monitored by the ERM Board. The Group also own two captives to ensure customized insurance solutions and costs efficiencies.

Electrolux loss prevention strategy is also widely developed, to ensure that the Group assets have the right level of protection against risks such as natural hazards, which could lead to property losses and business interruption. The Group has established loss prevention procedures and standards to be applied by each Electrolux site. Business continuity plans are also elaborated and regularly reviewed to ensure successful response to disruptive events related to natural hazards. Annual risk surveys and visits are performed, and a consolidation of the results is reported to the ERM Board.

## ERM as part of the Group's risk management

Electrolux has implemented an Enterprise Risk Management ("ERM") program which covers Electrolux business areas as well as global functions. It is overseen by Group Management and the ERM Board, which is also responsible for securing appropriate insurance coverage for insurable risks and assesses and facilitates the prioritization of the Group risks.

The ERM framework includes processes aimed to identify and mitigate as well as communicate and report risks with a special focus on key risks that can significantly affect the business. Electrolux follows a risk mapping process which is a management tool for formal collection and incorporation of risk information into decision making and governance processes. The risk mappings are therefore a key part of Electrolux ERM and help to increase the understanding that risk management is a critical factor for decision making and for driving value. The core of the risk mapping process is to identify and evaluate existing and emerging risks, thus enabling the possibility of leveraging risk and risk management options that extract value.

Risks are categorized in accordance with Electrolux Group Risk Universe which includes the following risk categories: strategic, external and internal risks. Strategic risks are risks that can jeopardize the execution of the Group's strategy and are impacted by external factors such as industry shifts, macroeconomic developments or political instabilities. External risks consist of natural hazards, geopolitical risks, market risks or regulations, which can negatively impact the Group's performance. Internal risks mainly consist of operational risks such as sustainability risks, cyber security risks, supply chain risks and talent retention risks.

Electrolux also monitor emerging risks. They can either develop from macro-level changes such as global warming, consumer behavior or the introduction of AI – artificial intelligence, or from risks that are closer to home (resulting from industry/sector prospects and trends etc.).

The Group's risk appetite is based on the impact on its strategy that a risk would have if it materializes. Key risks are linked to action plans to close risk management gaps and follow up how risks are evolving after implementation of risk reducing measures. Risk ownership for critical risks is assigned to business area executives or individuals formally appointed to work with

## ELECTROLUX TOTAL TAXES 2020



Employer tax & fees, 29.8 % Corporate tax, 13.3% Property tax, 1.4 % Customs, 24.5% Indirect tax, 25.3 % Environmental tax & fees, 5.6%

## Financial targets over a business cycle

The financial goals set by Electrolux aim to strengthen the Group's leading, global position in the industry and assist in generating a healthy total yield for Electrolux shareholders. The objective is growth with improved profitability.

- Sales growth of at least 4% annually.
- Operating margin of at least 6%
- Capital turnover-rate of at least 4.
- Return on net assets >20%.

specific risks. The approach ultimately supports a risk culture that encourages engagement and accountability within the organization

## Management and company structure

Electrolux aims at implementing strict norms and efficient processes to ensure that all operations create long-term value for shareholders and other stakeholders. This involves the maintenance of an efficient organizational structure, systems for internal control and enterprise risk management and transparent internal and external reporting.

The Group has a decentralized corporate structure in which the overall management of operational activities is largely performed by the business area boards.

Electrolux operations are organized into four geographically defined business areas.

Six group staff functions supports the business areas: Finance, Legal Affairs, HR & Communications, Group IT, Group Operations and Global Consumer Experience organization. The Global Consumer Experience organization is globally responsible for areas such as marketing, design, R&D, product lines, digital consumer solutions and ownership experience.

There are also a number of internal bodies which are forums that are preparatory and decision-making in their respective areas, see chart below. Each body includes representatives from concerned functions.

In order to fully take advantage of the Group's global presence and economies of scale, the Group has established Group Operations with the responsibility for purchasing, manufacturing and quality.

## President and Group Management

President and Group Management Group Management currently includes the President, the four business area heads and five group staff heads. The President

is appointed by and receives instructions from the Board. The President, in turn, appoints other members of Group Management and is responsible for the ongoing management of the Group in accordance with the Board's guidelines and instructions. Group Management holds monthly meetings to review the previous month's results, to update forecasts and plans and to discuss strategic issues.

## A diversified management team

The Electrolux management team, with its extensive expertise, diverse cultural backgrounds and experiences from various markets in the world, forms an excellent platform for pursuing profitable growth in accordance with the Group's strategy. Electrolux Group Management represents six different nationalities. Most of them have previous experience of predominantly multinational consumer goods companies.

In recent years, a number of major initiatives have been launched aimed at better leveraging the unique, global position of Electrolux. In several areas, global and cross-border organizations have been established to, for example, increase the pace of innovation in product development, reduce complexity in manufacturing and optimize purchasing.

## Changes in Group Management

The following changes in the Group management have been announced during 2020.

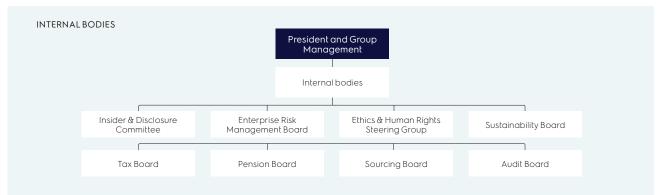
On March 16, 2020 it was announced that Adam Cich would replace Dan Arler as new head of the business area Asia-Pacific, Middle East and Africa with immediate effect. Adam Cich was also appointed Executive Vice President.

On August 18, 2020 it was announced that Jan Brockmann would resign from his position as Chief Operations Officer on September 30, 2020. On September 16, 2020 it was announced that Carsten Franke had been appointed new Chief Operations Officer and Executive Vice President with effect from October 1, 2020.

For details regarding members of Group Management, see pages 114-115 The information is updated regularly at the Group's website: www.electroluxgroup.com

## Key focus areas for the President and Group Management in 2020

- Responding to the volatile environment caused by the coronavirus pandemic.
- Continuing to drive sustainable consumer experience innovation under sharpened brands.
- Strengthening e-commerce capabilities.
- Further developing the aftermarket business.
- Executing on re-engineering investment program, primarily in North America and Latin America.
- Launching and implementing new sustainability framework, For the better 2030.
- Implementing price increases to mitigate currency headwinds, particularly in Latin America.
- Appointment of new Group Management members.



### Business Area Boards

Business areas

The business area heads are also members of Group Management and have responsibility for the operating income and net assets of their

respective business area

The overall management of the business areas is the responsibility of business area boards, which meet quarterly. The President is the chairman of all such boards. The business area board meetings are attended by the President, the management of the respective business area and the group staff heads. The business area boards are responsible for monitoring on-going operations, establishing strategies, determining business area budgets and making decisions on major investments.

## Remuneration

## Remuneration to Group Management

Remuneration guidelines for Group Management are resolved upon by the AGM, based on the proposal from the Board. Remuneration to the President is then resolved upon by the Board, based on proposals from the Remuneration Committee. Changes in the remuneration to other members of Group Management is resolved upon by the Remuneration Committee, based on proposals from the President, and reported to the Board of Directors.

Electrolux shall strive to offer total remuneration that is fair and competitive in relation to the country of employment or region of each Group Management member. The remuneration terms shall emphasize "pay for performance", and vary with the performance of the individual and the Group.

Remuneration may comprise of:

- Fixed compensation
- Variable compensation.
- Other benefits such as pension and insurance.

Following the "pay for performance" principle, variable compensation shall represent a significant portion of the total compensation opportunity for Group Management. Variable compensation shall always be measured against pre-defined targets and have a maximum above which no pay-out shall be made. The targets shall principally relate to financial performance

Each year, the Board of Directors will evaluate whether or not a long-term incentive program shall be proposed to the AGM. The EGM in November 2020 decided on a long-term share program for 2020 ("LTI 2020") for up to 350 senior managers and key employees. LTI 2020 includes a new CO2 reduction performance taraet.

For additional information on remuneration, remuneration guidelines, long-term incentive programs and pension benefits, see Note 27.

## Deviation from the Code

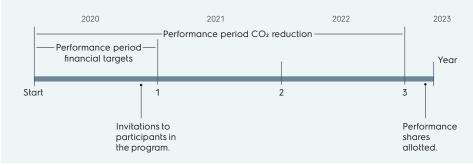
## Deviation from the Code

The Board of Directors proposed a performance-based, long-term incentive

program for 2020 (LTI 2020) ahead of the AGM 2020. In light of the then prevailing uncertainties due to the coronavirus pandemic the Board decided to withdraw the proposal for LTI 2020 together with the dividend proposal. The proposal for LTI 2020 was unilateraly withdrawn under exceptional circumstances. Given that these circumstances no longer applied the Board decided in September 2020 to convene an extraordinary general meeting to resolve upon the reinstated dividend proposal and the proposal for LTI 2020 corresponding to the proposal that was withdrawn ahead of the AGM 2020. The LTI program is a tool to align the interests of the senior executives and the interests of the shareholders, it is also an important component in the executive remuneration. Furthermore, LTI 2020 includes a new performance measure which refers to reduction of CO<sub>2</sub> in the Group's business. By implementing the program the importance of prioritizing this area to the senior management members is also emphasized. In light of the above it was determined to be in the interest of the company and the shareholders to implement the program during 2020.

The extraordinary general meeting held on November 3, 2020 resolved to approve the Board's proposal for LTI 2020. The performance period for the financial targets are the financial year 2020 and for the sustainability target the three financial years 2020-2022 and any allocation of shares will take place in the first half of 2023. Although the performance periods started on January 1, 2020, the participants were not invited to the program until November 2020 following the general meeting's decision. In the event this would mean that the duration of the program would be considered to be shorter than three years, the implementation of the program would constitute a deviation from the Code's rule 9.7, the reasons for the deviation are referred to above.

## TIME-LINE FOR THE LONG-TERM INCENTIVE PROGRAM FOR SENIOR MANAGEMENT 2020



The calculation of the number of per-formance shares, if any, is connected to three performance targets for the Group established by the Board; (i) earnings per share, (ii) return on net assets, for the 2020 financial year, and (iii) CO<sub>2</sub> reduc-tion for the financial years 2020-2022. Allotment of performance shares if any. Allotment of performance shares, if any, to the participants will be made in 2023.

ELECTROLUX ANNUAL REPORT 2020

# **Board of Directors and Auditors**





Born 1949. Sweden. B.Sc. Econ. Elected 2018. Member of the Electrolux Audit Committee and the Electrolux Remuneration Committee.

Other assignments: Chairman of the Board of Research Institute for Industrial Economics and the German-Swedish Chamber of Commerce. Board member of Atlas Copco AB and member of the Royal Swedish Academy of Engineering Sciences (IVA).

Previous positions: President and CEO of Sapa and DeLaval as well as Board Member of, inter alia, Scania AB, Inter-IKEA Holding NV and Rezidor Hotel Group AB.

Holdings in AB Electrolux: 85,000 B-shares. 120,279 call options, issued by Investor AB entitling the right to purchase Electrolux B shares.



## JONAS SAMUELSON

President and CEO Born 1968. Sweden. M.Sc. Econ. Elected 2016. Other assignments: Board Member of Polygon AB, Axel Johnson AB and Volvo Cars AB.

Previous positions: Various senior positions within Electrolux including CFO of AB Electrolux, COO Global Operations Major Appliances and Head of Major Appliances EMEA. Chief Financial Officer and Executive Vice President of Munters AB. Various positions within General Motors, mainly in the U.S., and Saab Automobile AB.

Holdings in AB Electrolux: 64,866 B-shares.



## PETRA HEDENGRAN

Born 1964. Sweden. M. of Laws. Elected 2014, Chairman of the Electrolux Remuneration Committee and member of the Electrolux Audit Committee.

Other assignments: General Counsel and member of Group Management of Investor AB. Board Member of Alecta and the Association for Generally Accepted Principles in the Securities Market (Sw. Föreningen för god sed på värdepappersmarknaden).

Previous positions: Attorney and partner at Advokatfirman Lindah! Various positions within the ABB Financial Services including General Counsel of ABB Financial Services, Nordic Region. Law Clerk with the Stockholm District Court. Associate at Gunnar Lindhs Advokatbyrå.

Holdings in AB Electrolux 11,000 B-shares.



## HENRIK HENRIKSSON

Born 1970. Sweden. B.Sc. in Business Administration. Elected 2020.

Other assignments: President and CEO of Scania AB. Board member of Hexagon AB and Scania AB

Previous positions: Various senior positions within Scania including Export Director in Scania South Africa Pty Ltd in Johannesburg, South Africa. Holdings in AB Electrolux: 425 B-shares.



## ULLA LITZÉN

Born 1956. Sweden. B.Sc. Econ. and M.B.A. Elected 2016. Chairman of the Electrolux Audit Committee. Other assignments: Board Member of Epiroc AB, Husqvarna AB and Ratos AB. Previous positions: President of W Capital Management AB, wholly-owned by the Wallenberg Foundations. Various leading positions within the Investor Group including Managing Director and member of Group Management of Investor AB. Holdings in AB Electrolux: 4,000 B-shares.



## FREDRIK PERSSON

Born 1968. Sweden. M.Sc. Econ. Elected 2012. Member of the Electrolux Audit Committee.

Other assignments: Chairman of the Board of JM AB, the Confederation of Swedish Enterprise (Sw. Svenskt Näringsliv) and Ellevio AB. Board Member of Hufvudstaden AB, ICA Gruppen AB, Interogo Holding AG and Ahlström Capital Oy.

Previous positions: Various leading positions within Axel Johnson AB including President and CEO. Head of Research of Aros Securities AB. Various positions within ABB Financial Services AB.

Holdings in AB Electrolux: 5,000 B-shares.



DAVID PORTER

degree, Finance. Elected 2016. Other assignments: Head of Microsoft Stores, Corporate

Vice President, Microsoft Corp.

Previous positions: Head

positions within WalMart Stores, Inc.

Holdings in AB Electrolux:

3,315 B-shares.

of Worldwide Product Distribution at DreamWorks Animation SKG. Various

Born 1965. USA. Bachelor's



### KARIN OVERBECK

Born 1966. Germany. M.Sc in Economics, Marketing and Finance. Elected 2020

Other assignments: CEO of Freudenberg Home and Cleaning Solutions GmbH. Previous positions: Various senior positions within the KAO Corporation as well as in L'Oréal, Tchibo and Unilever. Holdings in AB Electrolux: 1,120 B-shares.

### KAIWÄRN

Born 1959. Sweden. M.Sc. in Mechanical Engineering. Elected 2017. Member of the Electrolux Remuneration Committee.

Other assignments: Chairman of the Board of Electrolux Professional AB. Board member of Sandvik AB.

Previous positions: President and CEO of Husqvarna AB. Operations Partner at IK Investment Partners Norden AB.

President and CEO of Seco Tools AB. Various positions within ABB.

Holdings in AB Electrolux: 4,000 B-shares.

ELECTROLUX ANNUAL REPORT 2020

## EMPLOYEE REPRESENTATIVES



MINA BILLING

Born 1980. Representative of the Federation of Salaried Employees in Industry and Services Elected 2020. Board meeting attendance: 7/12 Holdings in AB Electrolux: 0 shares.



VIVECA BRINKENFELDTLEVER

Born 1960. Representative of the Federation of the Salaried Employees in Industry and Service. Elected 2018. Board meeting attendance: 12/12 Holdings in AB Electrolux: 0 shares



PETER FERM Born 1965. Representative of the Federation of Salaried Employees in Industry and Services. Elected 2018. Board meeting attendance: 12/12

Holdings in AB Electrolux: 100 B-shares.

## SECRETARY OF THE BOARD

MIKAELÖSTMAN Born 1967. M. of Laws and B.Sc. Econ. General Counsel of AB Electrolux. Secretary of the Electrolux Board since 2017. Holdings in AB Electrolux: 7,839 B-shares.

## COMMITTEES OF THE BOARD OF DIRECTORS

Remuneration Committee Petra Hedengran (Chairman), Staffan Bohman and Kai Wärn. Audit Committee Ulla Litzén (Chairman), Staffan Bohman, Petra Hedengran and Fredrik Persson.

## AUDITORS

Deloitte AB

JAN BERNTSSON Born 1964. Authorized Public Accountant. Other audit assignments: Boliden AB and Electrolux Professional AB. Holdings in AB Electrolux: 0 shares.

At the Annual General Meeting in 2020, Deloitte AB was re-elected as auditors for a period of one year until the Annual General Meeting in 2021.

## EMPLOYEE REPRESENTATIVES, DEPUTY MEMBERS

## ULRIK DANESTAD

Born 1969. Representative of the Federation of Salaried Employees in Industry and Services. Elected 2020. Holdings in AB Electrolux 20 B-shares.

## RICHARD DELLNER

Born 1953. Representative of the Federation of Salaried Employees in Industry and Services. Elected 2013. Holdings in AB Electrolux 500 B-shares.

## WILSON QUISPE

Born 1978. Representative of the Federation of Salaried Employees in Industry and Services. Elected 2020. Holdings in AB Electrolux: 500 B-shares.

> Holdings in AB Electrolux are stated as of December 31, 2020 and includes holdings of related natural and legal persons, when applicable

## THE BOARD'S REMUNERATION DURING 2020, MEETING ATTENDANCE AND INDEPENDENCE

	Total remuneration 2020, '000 SEK	Board meeting attendance	Remuneration Committee attendance	Audit Committee attendance	Independence <sup>1)</sup>
Staffan Bohman	2,460	12/12	5/5	8/8	Yes
Petra Hedengran	950	12/12	5/5	8/8	No
Henrik Henriksson <sup>2)</sup>	480	8/12			Yes
Hasse Johansson <sup>3)</sup>	160	4/12			Yes
Ulla Litzén	920	10/12		7/8	Yes
Karin Overbeck <sup>2)</sup>	480	8/12			Yes
Fredrik Persson	800	12/12		7/8	Yes
David Porter	640	11/12			Yes
Jonas Samuelson	_	12/12			No
Ulrika Saxon <sup>3)</sup>	160	4/12	1/5		Yes
Kai Wärn	740	11/12	4/5		Yes

<sup>1)</sup> For further information about the independence assessment, see page 105.
 <sup>2)</sup> Henrik Henriksson and Karin Overbeck were elected at the Annual General Meeting in March 2020.
 <sup>3)</sup> Hasse Johansson and Ulrika Saxon declined re-election and resigned from the Board following the Annual General Meeting in March 2020.

# Group Management

JONAS SAMUELSON President and CEO

Born 1968. Sweden. M.Sc. in Business Administration and Economics. In Group Management and employed since 2008.

Other assignments: Board Member of Polygon AB, Axel Johnson AB and Volvo Cars AB.

Previous positions: Various senior positions within Electrolux including CFO of AB Electrolux, COO Global Operations Major Appliances and Head of Major Appliances EMEA. Chief Financial Officer and Executive Vice President of Munters AB. Various senior positions within General Motors, mainly in the U.S., and Saab Automobile AB.

Holdings in AB Electrolux: 64,866 B-shares.



## THERESE FRIBERG Chief Financial Officer

Born 1975. Sweden. B.Sc. in Business Administration. In Group Management since 2018 and employed since 1999

Previous positions: CFO of Electrolux Major Appliances EMEA. Other senior positions within Electrolux including Head of Group Business Control and Sector Controller Home Care & SDA. Holdings in AB Electrolux 10,475 B-shares





ADAM CICH Head Business Area Asia Pacific, Middle East and Africa, Executive Vice President

Born 1968. Poland. M.Sc. in Business Administartion. In Group Management since 2020 and employed since 1996.

Previous positions: SVP Sales and Acting Head of Business Area Asia Pacific, Middle East and Africa. Head of Sales for Electrolux in Central and Eastern Europe. Other senior positions in Electrolux include leadership positions within sales, product line in Poland, Russia and CEE region.

Holdings in AB Electrolux: 8,113 B-shares



## CARSTEN FRANKE

Chief Group Operations Officer, Executive Vice President

Born 1965. Germany. Engineer's degree (Dipl.-Ing) in Mechanical Engineering. In Group Management since 2020 and employed since 2005.

Previous positions: Various senior roles within Electrolux Business Area Europe including Chief Operations Officer, Vice President Supply Chain, Vice President Industrial Operations and Vice President Electrolux Lean Manufacturing System. Positions prior to Electrolux include manage-ment roles at Knorr-Bremse AG and Maschinenfabrik Reinhausen Holdings in AB Electrolux: 5,000 B-shares.

**RICARDO CONS** Head Business Area Latin America.

Executive Vice President

Born 1967, Brazil, Bachelor in Business Administration, Finance and Marketing, MBA in Team Management. In Group Management since 2016 and employed since 1997–2011 and 2016

Previous positions: General Management at Franke in South America. Various senior positions at Electrolux Brazil, including President Small Appliances Latin America, Sales and Marketing Director Major Appliances. Positions in Volvo Brazil.

Holdings in AB Electrolux 11,705 B-shares.



**OLA NILSSON** Chief Experience Officer Executive Vice President

Born 1969 Sweden M.Sc in International Business Administration. In Group Management since 2016 and employed since 1994.

Previous positions: Various senior positions within Electrolux including Head of the Home Care & SDA business area, Senior Vice President Product Line Laundry Major Appliances EMEA and President Small Appliances Asia Pacific

Holdings in AB Electrolux 25,354 B-shares



### ANNA OHLSSON-LEIJON Head Business Area Europe, Executive Vice President

Born 1968. Sweden. B.Sc. in Business Administration and Economics. In Group Management since 2016 and employed since 2001. Other assignments: Board member of Atlas Copco AB.

Previous positions: Chief Financial Officer of AB Electrolux. Other senior positions within Electrolux including CFO of Major Appliances EMEA and Head of Electrolux Corporate Control & Services. Chief Financial Officer of Kimoda. Various positions within PricewaterhouseCoopers. Holdings in AB Electrolux:

18,368 B-shares.



## NOLAN PIKE

Head Business Area North America, Executive Vice President —

Born 1969. USA. Bachelor of Business Administration, M.B.A. in Business Management. In Group Management since 2020 and employed since 2013.

Previous positions: Senior Vice President of Electrolux Consumer Experience Area Taste. Senior Vice President of North American Product Lines at Electrolux. General management, product and sales positions at GE. Vice President and General Manager of Kenmore, and VP/GMM of home appliances at Sears Holding Corp.

Holdings in AB Electrolux: 7,047 B-shares.





## LARS WORSØE PETERSEN CHRO & Communications,

Senior Vice President

Born 1958. Denmark. M.Sc. in Economics and Business Administration. In Group Management since 2011 and employed since 1994-2005 and 2011.

Previous positions: CHRO, Senior Vice President at Husqvarna AB, 2005-2011. Various senior positions within Electrolux including Head of Human Resources for Electrolux Major Appliances North America and Head of Electrolux Holding A/S in Denmark.

Holdings in AB Electrolux: 26,787 B-shares.

## MIKAELÖSTMAN

General Counsel, Senior Vice President

Born 1967. Sweden. M. of Laws and B.Sc. Econ. In Group Management since 2017 and employed since 2002.

Previous positions: Various senior positions within Electrolux including Head of Electrolux Corporate Legal Department and Head of Electrolux Legal Affairs Europe. Corporate Counsel at Telia Mobile AB. Lawyer at Advokatirman Vinge. Law Clerk with the Stockholm District Court.

Holdings in AB Electrolux: 7,839 B-shares.



## Internal control over financial reporting

The Electrolux Control System (ECS) has been developed to ensure accurate and reliable financial reporting and preparation of financial statements in accordance with applicable laws and regulations, generally accepted accounting principles and other requirements for listed companies. The ECS adds value through clarified roles and responsibilities, improved process efficiency, increased risk awareness and improved decision support.

The ECS is based on the Internal Control – Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The five components of this framework are control environment, risk assessment, control activities, monitor and improve and inform and communicate.

Risk

assessment

Inform and

communicate

Monitor

Control environment

Improve

## Control environment

The foundation for the ECS is the control environment, which determines the individual and collective behavior within the Group. It is defined by policies and directives, manuals, and codes, and enforced by the organizational structure of Electrolux with clear 400th Quoter Electrolux Control System responsibility and authority based on collective values.

The Electrolux Board has overall responsibility for establishing an effective system of internal control. Responsibility for maintaining effective internal controls is delegated to the President. The governance structure of the Group is described on page 102. Specifically for financial reporting, the Board has established an Audit Committee, which assists in overseeing relevant policies and important accounting principles applied by the Group.

Third Quarter The limits of responsibilities and authorities are given in directives for delegation of authority, manuals, policies and procedures, and codes, including the Code of Conduct, the Workplace Policy, and the

Anti-Corruption Policy, as well as in policies for information, finance, and in the accounting manual. Together with laws and external regulations, these internal guidelines form the

FirstQuarter

40 Secon

control environment and all Electrolux employees are held accountable for compliance. All entities within the Electrolux Group must maintain adequate internal controls. As a minimum requirement, control activities should address key risks identified within the Group. Group Management have the ultimate responsibility for internal controls within their areas of responsibility. Group Management is described on pages 114 - 115

The ECS Program Office, a department within the Group Internal Audit function, has developed the methodology and is responsible for maintaining the ECS. To ensure timely completion of these activities, specific roles aligned with the company structure, with clear responsibilities regarding internal control, have been assigned within the Group

CONTROL ENVIRONMENT - EXAMPLE

### Code of Conduct

Minimum standards in the area of environment, health and safety, labor standards and human rights. The Code of Conduct is mandatory for Electrolux units.

## Group Finance Policy

Details the general framework for how financial operations shall be organized and managed within the Group. The policy contains directives and other mandatory standards issued by the Group Finance organization.

#### Credit Directive

Rules for customer assessment and credit risk that clarify responsibilities and are the framework for credit decisions

## Delegation of Authority Directive

Details the approval rights, with monetary, volume or other appropriate limits, e.g., approval of credit limits and credit notes.

#### Internal Control Directive

Details responsibility for internal controls. Controls should address the Minimum Internal Control Requirements (MICR) within every applicable process, for example "Order to Cash"

#### Accounting Manual

Accounting principles and reporting instructions for the Group's reporting entities are contained in the Electrolux Accounting Manual. The Accounting Manual is mandatory for all reporting units.

## Risk assessment

Risk assessment includes identifying risks of not fulfilling the fundamental criteria, i.e.,

completeness, accuracy, valuation and reporting for significant accounts in the financial reporting for the Group as well as risk of loss or misappropriation of assets.

At the beginning of each calendar year, the ECS Program Office performs a global risk assessment to determine the reporting units, data centers and processes in scope for the ECS activities. Within the Electrolux Group, a number of different processes generating transactions that end up in significant accounts in the financial reporting have been identified. All larger reporting units perform the ECS activities.

The ECS has been rolled out to almost all of the smaller units within the Group. The scope for smaller units is limited in terms of monitoring as management is not formally required to test the controls.

Risk

assessment

Control activities

Control activities mitigate the risks identified and ensure accurate and reliable financial reporting as well as process efficiency.

Control activities include both general and detailed controls aimed at preventing, detecting and correcting errors and irregularities. In the ECS, the following types of controls are implemented, documented and tested:

- Manual and application controls to secure that key risks related to financial reporting within processes are controlled.
- IT general controls to secure the IT environment for key applications.
- Entity-wide controls to secure and enhance the control environment.

Monitor	
Improve	

## Monitor and Improve

Monitor and test of control activities is performed periodically to ensure that risks are properly mitigated.

The effectiveness of control activities is monitored continuously at four levels:

Group, business area, reporting unit, and process. Monitoring involves both formal and informal procedures applied by management, process owners and control operators, including reviews of results in comparison with budgets and plans, analytical procedures, and key-performance indicators.

Within the ECS, management is responsible for testing key controls. Management testers who are independent of the control operator perform these activities. Group Internal Audit maintains test plans and performs independent testing of selected controls. Controls that have failed must be remediated, which means establishing and implementing actions to correct weaknesses.

The Audit Committee reviews reports regarding internal control and processes for financial reporting. Group Internal Audit proactively proposes improvements to the control environment. The head of Group Internal Audit has dual reporting lines: to the President and the Audit Committee for assurance activities, and to the CFO for other activities.

## Inform and communicate

## Inform and communicate

Inform and communicate within the Electrolux Group regarding risks and

controls contributes to ensuring that the right business decisions are made

Guidelines for financial reporting are communicated to employees, e.g., by ensuring that all manuals, policies and codes are published and accessible through the Group-wide intranet as well as information related to the ECS.

To inform and communicate is a central element of the ECS and is performed continuously during the year. Management, process owners and control operators in general are responsible for informing and communicating the results within the ECS.

The status of the ECS activities is followed up continuously through status meetings between the ECS Program Office and coordinators in the business areas. Information about the status of the ECS is provided periodically to business area and Group Management, the Audit Board and the Audit Committee.

## Closing Routine – Risks assessed Manage IT – Risks assessed Order to Cash – Risks assessed

ENTERPRISE RISK ASSESSMENT - EXAMPLE

## CONTROL ACTIVITIES - EXAMPLE

Process	Risk assessed	Control activity
Closing Routine	Risk of incorrect financial reporting.	Reconciliation between general ledger and accounts receivable sub- ledger is performed, documented and approved.
Manage IT	Risk of unauthorized/incorrect changes in the IT environment.	All changes in the IT environment are authorized, tested, verified and finally approved.
Order to Cash	Risk of not receiving payment from customers in due time.	Customers' payments are monitored and outstanding payments are followed up.
Order to Cash	Risk of incurring bad debt.	Application automatically blocks sales orders/deliveries when the credit limit is exceeded.

## Financial reporting and information

Electrolux routines and systems for information and communication aim at providing the market with relevant, reliable, correct and vital information concerning the development of the Group and its financial position. Specifically for purposes of considering the materiality of information, including financial reporting, relating to Electrolux and ensuring timely communication to the market, an Insider & Disclosure Committee has been formed.

Electrolux has an information policy and an insider policy meeting the requirements for a listed company.

Financial information is issued regularly in the form of:

- Full-year reports and interim reports, published as
- press releases.The Annual Report.
- Press releases on all matters which could have a significant effect on the share price.
- Presentations and telephone conferences for financial analysts, investors and media representatives on the day of publication of full-year and quarterly results.

All reports, presentations and press releases are published at: www.electroluxgroup.com/ir

Stockholm, February 17, 2021

AB Electrolux (publ) The Board of Directors

### Auditor's report on the Corporate Governance Statement To the general meeting of the shareholders in AB Electrolux (publ) corporate identity number 556009-4178

### Engagement and responsibility

It is the board of directors who is responsible for the corporate governance statement for the financial year 2020-01-01 – 2020-12-31 on pages 101–118 and that it has been prepared in accordance with the Annual Accounts Act.

## The scope of the audit

Our examination has been conducted in accordance with FAR's auditing standard RevR 16 The auditor's examination of the corporate governance statement. This means that our examination of the corporate governance statement is different and substantially less in scope than an audit conducted in accordance with International Standards on Auditing and generally accepted auditing standards in Sweden. We believe that the examination has provided us with sufficient basis for our opinions.

## Opinions

A corporate governance statement has been prepared. Disclosures in accordance with chapter 6 section 6 the second paragraph points 2–6 the Annual Accounts Act and chapter 7 section 31 the second paragraph the same law are consistent with the annual accounts and the consolidated accounts and are in accordance with the Annual Accounts Act.

Stockholm, February 17, 2021

Deloitte AB

Signature on Swedish original

Jan Berntsson Authorized Public Accountant

This is a translation of the Swedish language original. In the event of any differences between this translation and the Swedish language original, the latter shall prevail.

## Factors affecting forward-looking statements

This annual report contains "forward-looking" statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Such statements include, among others, the financial goals and targets of Electrolux for future periods and future business and financial plans. These statements are based on current expectations and are subject to risks and uncertainties that could cause actual results to differ materially due to a variety of factors. These factors include, but are not limited to the following; consumer demand and market conditions in the geographical areas and industries in which Electrolux operates, effects of currency

fluctuations, competitive pressures to reduce prices, significant loss of business from major retailers, the success in developing new products and marketing initiatives, developments in product liability litigation, progress in achieving operational and capital efficiency goals, the success in identifying growth opportunities and acquisition candidates and the integration of these opportunities with existing businesses, progress in achieving structural and supply-chain reorganization goals.